

Appendix

Questionnaire issued to International Students

MBA Questionnaire - Richard Waddington

Thank you for agreeing to complete my questionnaire, it should take not longer than 5 minutes.

1 Age

- | | | | |
|-------|--------------------------|---------|--------------------------|
| 18-21 | <input type="checkbox"/> | 25-30 | <input type="checkbox"/> |
| 22-25 | <input type="checkbox"/> | Over 30 | <input type="checkbox"/> |

2 Are you a:

- | | |
|---------------|--------------------------|
| Undergraduate | <input type="checkbox"/> |
| Postgraduate | <input type="checkbox"/> |

3 Have you attended any other higher education institution?

- | | |
|----------------------------------|--------------------------|
| No | <input type="checkbox"/> |
| Yes, in my home country | <input type="checkbox"/> |
| Yes, overseas, but not in the UK | <input type="checkbox"/> |
| Yes, in the UK | <input type="checkbox"/> |

4 Reasons for studying at the University of Chester

Please tick all that apply

- | | |
|--|--------------------------|
| To study in the UK | <input type="checkbox"/> |
| Reputation of the University of Chester | <input type="checkbox"/> |
| Reputation of the course | <input type="checkbox"/> |
| Tuition fee | <input type="checkbox"/> |
| The City of Chester | <input type="checkbox"/> |
| Cost of living | <input type="checkbox"/> |
| Recommendation from former student | <input type="checkbox"/> |
| Personal reasons (e.g. family live here) | <input type="checkbox"/> |
| Other (<i>please specify</i>)..... | |

5 The tuition fee is:

- The amount I planned to pay
- More than the amount I planned to pay
- Less than the amount I planned to pay
- Don't Know

6 Does you think course represents good value?

- Reasonable value for money
- Good value for money
- Poor value for money
- Don't Know

7 The cost of living in Chester is :

- as I expected
- more than I expected
- less than I expected
- Don't Know

8 Most of my friends are:

- UK students
- Students from my home country
- International students from other countries
- Mixture of UK and international students
- Don't Know/Cannot say

9 Which of the following have caused difficulty during your time at the University of Chester?

Please tick all that apply

- English Language (social use)
- English Language (academic use)
- Adapting to UK study methods (e.g. lectures, reading lists, independent study)
- Financial concerns
- Food
- Meeting religious needs
- Feeling homesick
- Keeping in touch with family and friends
- Making new friends
- Relationship with University of Chester staff especially lecturers

What was your biggest concern before coming to the UK to study?

.....

What is your biggest concern now?

.....

10 If you had a problem, who would you speak to:

- Family
- Friends outside of the University
- Friends inside the University
- Tutor
- Advice services
(Student Support & Guidance)

11 Do you have any part time work

- Yes
- No - I am too busy with my studies

No - I have had difficulty finding work

No - I didn't Know I could work

No - other

please specify.....

12 How useful do you think the following support services have been at the University?

please tick one box per row

	Very Useful	Useful	Not Useful	have not used
Induction	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
study skills	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
English Language classes	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Advice services (Student Support & Guidance)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Student Union	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Accommodation office	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Careers office	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

13 How would you describe the following facilities at the University

please tick one box per row

	Better than Expected	As Expected	Worse than Expected	have not used
Accommodation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Sports Facilities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Clubs and Societies	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Catering outlets	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>